

Communication plan template

Specify goals

What do you hope to accomplish through your communication efforts? List the overarching goals for your communication plan. These goals should align with and support your project goals.

- Goal 1
- Goal 2
- Goal 3
- Goal 4

Identify target audiences and objectives

Which stakeholder groups-or target audiences-are you trying to engage? For example:

State education agency staff	Curriculum developers
District and school administrators	Parents/guardians
Teachers	Legislative staff
Counselors	Media outlets, reporters, bloggers
Curriculum coordinators	Community members
Professional development providers	Researchers

Next, specify your communication objectives for each target audience. For example:

- **Raise awareness:** Build awareness of an issue, benefit, process, product, etc.
- **Change attitudes:** Increase understanding and shape opinions and perceptions
- **Motivate action:** Encourage people to take specific actions

Audience	Objectives

Craft key messages

What are the essential points—or *key messages*—you want to share? These key messages should be tailored to specific audiences and use language that is clear and easily understood.

Paragraph summary:		
Key messages:		
• Message 1		
• Message 2		
• Message 3		
• Message 4		

Determine communication strategies

What strategies will you use to share your key messages and achieve your communication objectives for each target audience? Examples include the following:

	Social media post	Report
П	E-blast	Guide or booklet
П	Website promotion	Case study/testimonial
_	Newsletter item	Photo essay
	Press release	Flyer/brochure/pamphlet
	Blog post or article	Infographic/poster/data dashboard
	Fact sheet/one-pager	Video/documentary
	Policy brief/issue brief	Presentation/briefing
	Journal article	Webinar
	Executive summary	In-person event or conference

Strategy	Audiences	Objectives

Develop a dissemination and outreach plan

What *dissemination channels* will you use to share and promote your messages and products? And who can help? Develop a plan to guide dissemination and outreach.

Channel	Audiences	Objectives

Create a timeline

When will each activity take place? Build a timeline to manage your communication efforts, including planning, production, and dissemination. This timeline should include not only when each activity will take place, but also who is responsible.

What	Who	When

Measure the results

What will success look like? What specifically do you want to see happen as a result of your communication efforts? List measurable outcome goals against which to track your progress. Then use tools such as Google Analytics to collect data on your stakeholder reach and engagement.

- Outcome goal 1
- Outcome goal 2
- Outcome goal 3
- Outcome goal 4