



The model for improvement consists of three main questions:

What problem are we trying to solve?

What change might we introduce and why?

How will we know that a change is actually an improvement?

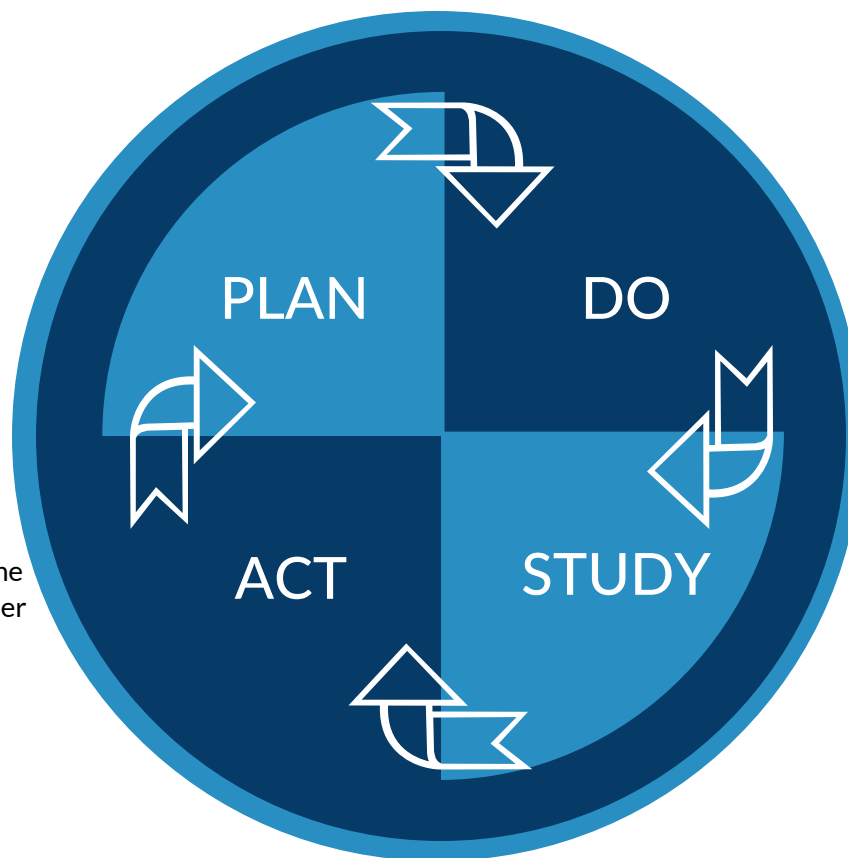
Plan-Do-Study-Act (PDSA) Cycle

1. PLAN

Select a change practice to test.
Select measures and develop a data collection plan.

4. ACT

Based on data study, make improvements to the change practice, take steps to scale the change practice, and/or choose to try another change practice.



2. DO

Implement the change practice.
Collect data to inform improvement.

3. STUDY

Collectively examine data to inform improvement.